



MEDICO-LEGAL AND SOLICITORS... GENERAL INFORMATION

- Referrals
Initial referral instructions are normally made by telephone but written instructions are necessary and will be considered on the day of receipt or within two to five working days (depending on the availability of specific clinicians and the urgency of the matter). Urgent referrals are responded to immediately.
- Securing an appointment
First assessment appointment information is usually sent within five working days after receiving a referral (or as soon as possible after receipt of medical records etc) and appointments will normally be made with patients for between 10 and 20 working days (after consideration of the referral and documents/medical records). Urgent referrals may be able to be seen within a shorter timeframe.
- Medico-legal Reports
Assessment reports are prepared and sent within ten to twenty working days of the assessment. However, clinicians will try to accommodate shorter timescales if required.
- Standard Reports
Basic reports following initial assessment (one or more appointments) are usually prepared and sent to the referrer within ten working days. Urgent reports are prepared and sent within one to five working days. Progress reports are sent to referrers during treatment as necessary and appropriate. Discharge reports are prepared and sent after completion of treatment.
- Telephone discussions/consultations and meetings
Psicon's clinicians are available for telephone discussions with referrers regarding complex or ongoing cases. Meetings can be arranged with solicitors/representatives/other professionals as the need arises and with advisors/managers (on an ad hoc or regular basis). Where necessary in urgent cases clinicians can consult with clients and patients by telephone.
- Clinic and assessment sites
Clinicians usually see patients at the clinic at 55 Dover Street in Canterbury. If required, our clinicians can assess patient clients at solicitors' offices around Kent. We can also assess clients at other suitable premises including at prisons, as appropriate. Domiciliary visits can also be arranged.
- Access
Reception, WC and consulting room are available on the ground floor.
- Fees
On enquiry.
- Clinic opening hours
The clinic office is open from 9.00am to 6.00pm Monday to Friday with additional clinics during some evenings and on some Saturday mornings. Early morning appointments can also sometimes be arranged.
- Clinicians' CVs
Clinicians' CVs are available on request.